

October 15, 2019

Mr. S. Prinz  
General Chairperson  
IAMAW Western Region  
7980 River Road  
Richmond, BC V6X-1X7

Dear Mr. Prinz,

In accordance with Article 6.03.04, please find summarised below, the allowable number of part-time Customer Service Agent by station, as of September 25, 2019.

Station \ Status	Permanent Lead Customer Service Agent – Cargo, Lead Customer Service Agent – Baggage, and Customer Service Agents Total Number Full-Time	Allowable Number of Part-Time Customer Service Agents
<b>YYZ</b>	<b>315</b>	79
<b>YUL</b>	<b>114</b>	29
<b>YOW</b>	<b>25</b>	6
<b>YHZ</b>	30	8
<b>YYC</b>	<b>44</b>	11
<b>YVR</b>	<b>118</b>	30
<b>YEG</b>	<b>23</b>	6
<b>YWG</b>	<b>16</b>	4
<b>YXE</b>	<b>6</b>	3 (min)
<b>YQR</b>	<b>5</b>	3 (min)
<b>YQT</b>	<b>5</b>	3 (min)
<b>YQB</b>	<b>6</b>	3 (min)
<b>YFC</b>	<b>16</b>	6
<b>YSJ</b>	<b>4</b>	3 (min)
<b>YQM</b>	<b>5</b>	3 (min)
<b>YYG</b>	<b>4</b>	3 (min)
<b>YYT</b>	<b>14</b>	5
<b>YXY</b>	-	-
<b>TOTAL</b>	<b>750</b>	<b>205</b>

Note: 35% for YXE, YQR, YQT, YQB, YFC, YSJ, YQM, YYG, and YYT

In addition, this will serve to meet the requirement set out in item No. 1.1 of appendix A of the memorandum of agreement dated May 15, 2004 and as agreed, the above noted part-time caps will remain in effect to September 25, 2020. The September 25th calculation shall be used for the

application and adjustment of the part-time cap (25%) at the first shift schedule change of the next year.

Please contact me should you require further information.

Yours truly,

A handwritten signature in black ink, appearing to be 'SH', with a large loop at the end.

Stephanie Haas  
Sn. Manager, Labour Relations  
Air Canada

Cc: Grace Hardie, Cargo Manager Resource Planning & Implementation – Toronto 2410  
Bryan Sequeira, Manager Corp Resource Planning IAM – Toronto 2480  
Lise Albert, Labour Relations – Airports & Cargo – Dorval 1263